



व्यावहारिक प्रशिक्षण बोर्ड (पूर्वी क्षेत्र)
BOARD OF PRACTICAL TRAINING (EASTERN REGION)
भारत सरकार के शिक्षा मंत्रालय के उच्चतर शिक्षा विभाग के अधीन
UNDER MINISTRY OF EDUCATION, GOVT. OF INDIA, DEPARTMENT OF HIGHER EDUCATION



BOPT/DT/2024-25/66

Date: April 23rd, 2024

Notification

Sub: Direct Benefit Transfer (DBT) Grievance redressal system for the convenience of the Establishments.

Establishments are hereby requested to share their issues/queries related to Direct Benefit Transfer (DBT) via email Ids mentioned below, in respect of their respective States. Please make a note that while sending the issues/queries, you must attach screenshots depicting the stage at which problems are occurring. Additionally, mention the Establishment ID and Enrollment IDs of the apprentices. Separate Officials have been assigned in three training sections to record/receive & analyze your grievances and take necessary action.

State-wise e-mails for sending the requests/grievances by the Establishments related to DBT are as follows:

Sl.No.	State	Email Id
1.	West Bengal, Tripura, Mizoram, Meghalaya, Andaman & Nicobar Island	ts1.bopter@gmail.com
2.	Arunachal Pradesh, Bihar, Jharkhand, Sikkim	ts2.bopter@gmail.com
3.	Assam Manipur Nagaland Odisha	ts3.bopter@gmail.com

Sd/-

Director
BOPT-ER

* Notification in Hindi to be followed



ब्लॉक - ईए, सेक्टर -1 (लावोनी संपदा के विपरीत), साल्ट लेक सिटी, कोलकाता - 700 064, दूरभाष /Phone - (033) 2337-0750/51, फैक्स /Fax - (033) 2321-6814
Block - EA, Sector -1 (Opposite. Labony Estate), Salt Lake City, Kolkata - 700 064, ई-मेल / E-mail - inf@bopter.gov.in, वेबसाइट / website - www.bopter.gov.in

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